



MANAGED AWS



QTS Can Optimize Your AWS Environment

As workloads migrate onto AWS, enterprises are realizing the effort needed to manage their AWS infrastructure can take a tremendous amount of time. QTS can manage your AWS environment and free up your IT resources for more strategic initiatives. We can accelerate your public cloud deployment or harvest your current environment and begin managing on day one.

Our certified engineers understand the complexities of AWS. Our experts work with you to design the right environment for your applications. QTS' Managed AWS service leverages our high touch monitoring and management capabilities to optimize your environment 24x7x365.

We provide the support and technical expertise required to right-size your environments to keep your costs in line. We focus on scalability, performance, security, and disaster recovery so you don't have to.



Understand Costs



Analyze Usage



Monitor for Changes



Security Best Practices



Historical Record

We Offer Two Levels of Support and Ala Carte Services:

Essential Service

- AWS Account Administration
- Cloud Health Dashboard
- Instance Scheduler
- Automated Alerts
- 24x7x365 Monitoring and Phone Support
- Cloud Usage and Spend Tracking

Advanced Service

- Base Service Included, plus:
- Fully Managed Through the OS Including: OS User and Group Management, OS Patching
- Snapshot Management
- Anti-virus and Malware Protection
- Database Tuning
- Disaster Recovery Options
- Automated Security Audits
- Quarterly Environment Review

Consulting Powered by RELUS CLOUD

Professional Services to Optimize Your Environment

- In-depth Consultation Services
- Cloud Migration and Transition Services
- AWS Premier Partner
- AWS Migration, DevOps, Big Data, Marketing & Commerce, and Microsoft Workload Competencies



Advanced Consulting Partner

Channel Partner
Direct Connect Partner



Benefits

- **Cost Management:** Get actionable insights through reporting, alerting, analyzing, and automating your cloud environment which greatly reduce cost overruns
- **Automation:** Monitor your AWS accounts with cloud automations (“Bots”) continuously running against defined security, compliance, and cost savings thresholds to take automated corrective actions
- **Technical Expertise:** Design and tailor a solution that scales to your precise business needs created by our Certified-AWS engineers
- **High Touch Support:** Support is available 24x7x365 with our Operation Service Center (OSC)
- **Best Practices:** Integrate over 400 best practice checks for cost, security, performance and availability to govern your AWS and reduce Shadow IT
- **Reporting:** Analysis on resource utilization, opportunities to optimize spending, and historical viewpoints to help with regulatory compliance and control your AWS IT spend
- **Enhanced Visibility:** Get metrics on availability, security, policy compliance, and cost management through our QTS Customer Portal
- **Consolidated Billing:** See your AWS usage alongside other QTS services in one bill

QTS MANAGED CLOUD SUPPORTS THESE AWS SERVICES

- Elastic Compute Cloud (EC2)
- Virtual Private Cloud (VPC)
- Elastic Block Storage (EBS)
- Storage (S3)
- Data Archival Service (Glacier)
- Relational Database Service (RDS)
- Identity and Access Management (IAM)
- Route 53 DNS Service
- Direct Connect
- CloudTrail
- CloudWatch
- Trusted Advisor

Integrated Platform Delivers Visibility and Control of Your Hybrid Clouds

The QTS Service Delivery Platform (SDP), enables hybrid cloud management for your AWS and QTS cloud environments by connecting our robust hybrid cloud management system to cloud native APIs to collect data about your cloud resources. QTS uses this digitized data to analyze and take immediate action on analysis results of your cloud infrastructure while providing you with comprehensive dashboards that give you visibility into your AWS cloud and QTS cloud environments.

